QUALITY SCREENS ASIA

Retractable Screen Care and Maintenance

Dear Valued Customer,

Thank you for your purchase of our high quality retractable screens. With proper care and maintenance these screens should give many years of service. Heres a few recommendations to ensure your screens remain in good condition.

1) TURN HANDLE – The turn handle on the draw bar is used to disengage the brake mechanism from both top and bottom tracks. Please advise all staff and visitors to turn handle before sliding draw bar along the track. Once the draw bar is in the desired location just release the handle to engage the brake system. DO NOT drag the draw bar while brake engaged and only pull draw bar from the center height position so that equal pressure is applied to upper and lower tracks.
2) MESH MOVEMENT – The mesh on retractable screens is not taught like a fixed panel screens. Our Retractable's have a zip that runs in a small channel in the aluminum track top and bottom. This zip needs a little movement in order to run smoothly through the track. Therefore under wind load its usual for the screen mesh to bow inwards or outwards under wind load.
3) WIND LOAD – Our screens can tolerate high wind loads in either the open or closed position, however trying to open or close the screen during strong or gusty wind conditions can be difficult and could lead to damage if forced under such conditions. Under high wind conditions please leave the screen in either open or closed position. Generally speaking most flying insects are not very active during windy periods.
4) CLEANING MESH – The mesh is a super strong easy clean Poly-mesh which can be cleaned dry with a brush or damp cloth or sponge with a mild detergent. It is also possible to jet-wash our screens as long as the spray nozzle of the jet-wash is held at a reasonable distance away from the mesh. High pressure water can cut Poly material if directed from close proximity.
5) CLEANING TRACKS – The small channel where the zip runs through can become full of small debris and dirt. This can be cleared by running a small piece of card or folded paper along the channel to release the dirt. Further cleaning can be carried out by use of water hose and or jet-wash Finally the channel can be lubricated with a silicone spray which can be bought locally from any home pro store. We recommend using a silicone spray rather than an oil based spray such as WD40. Silicone is much less reactive to certain plastic and polymers ect.
6) BROKEN-MESH – The mesh we use becomes virtually invisible when standing back only a couple of meters. From time to time accidents can happen where someone will walk/run into the screen. With sufficient force it is possible to rip the teeth of the zip attached to the mesh. If teeth are broken then usually a new mesh kit must be ordered. This is not covered under warranty. We strongly suggest that you apply small stickers to the mesh as a warning to new guests at your property or while you are getting used to your screens to avoid any accidental collision